Aerize Alerts

Premium BlackBerry Application
v1.2.0

- **See the senders picture and name, the subject of the Email, and a brief preview**

- **Preview messages while in any application or game**

- **Don't miss an important Email or lose focus when a new one arrives**

- **Easily open, mark as read, or delete the messages**

Aerize Alerts previews each Email with the senders picture and name, the subject of the Email, and a brief preview. A simple and clean popup notification allows you to preview Email in any application; whether you're browsing the web, composing an Email, or playing games, you won't have to exit to check on important Emails. BlackBerry Email may be great, with Aerize Email Alerts it's even better!

Requirements:
BlackBerry OS 4.2+

Aerize Alerts Manual - Revision III

Installation and Registration

Installation

It's easy to install Aerize Alerts; simply run the installer on your personal computer and follow the on screen instructions.

1. Connect your BlackBerry device to your computer
2. Run the Aerize Alerts Desktop EXE
3. Enjoy!

Registration

Aerize Alerts has a fully functional 7 day trial. When the trial period has ended, you may purchase a Serial Code to enable prolonged usage.

1. Purchase a Serial Code
2. Open the Aerize Alerts Options
3. Enter your Serial Code

Application Permissions

Please enable all permissions for Aerize Alerts to work properly. Permissions can be enabled by navigating to **BlackBerry Options > Advanced Options > Applications > Aerize Alerts**, and pressing the menu key, then **Edit Permissions.** If these permissions are not allowed the program may not operate correctly or at all.

Serial Code:

To register Aerize Alerts for full functionality after the trial period has expired, enter the 5-digit numerical code in this field. A serial code can be purchased from the site where the download was acquired. NOTE: Serial codes do NOT have the letters 'O', 'I', 'B' or 'L'

General Usage

Configuring Aerize Alerts

To configure how and when Alerts will notify you, select the Aerize Alerts application icon in your BlackBerry device. Once the options are saved, no further intervention is necessary, and all future alerts will be displayed in the specified manner upon receipt of a new Email.

Message Notification Screen

OK: Dismiss the displayed message. If an auto-dismiss is set, the button will also display the number of seconds remaining until the popup automatically will automatically hide. If more than one alert is waiting to notify, this option will become **Next**, and selecting it will display the next message.

Open: Open the mailbox to read the message in entirety. Alerts will attempt to open the correct inbox for the type of message. This feature depends on the permissions being set correctly for the application. See about **Application Permissions** above.

Mark: Mark the message as read. Delete and mark options are specific to Email messages only.

Delete: Delete the message. Delete and mark options are specific to Email messages only.

Top: Only applicable to configurations with top-buttons and long message preview. This button will take you back to the top of the screen.

Shortcut Keys

For your convenience Aerize Alerts also provides shortcut keys for instant control of popup notifications.

Press **O** to Open.
Press **M** to Mark as Read.
Press **A** to Dismiss-All.
Press **D** or **Alt + Delete** to Delete.
Press **T** to go to the top. The Open button will be automatically focused.
Press **Back (escape)** to go to the next message.
Press **Menu (BlackBerry)** to snooze the alerts screen for 30 seconds.

Device Wake and AutoStandby Integration

Device Wake functionality is enabled by default for Aerize Alerts. AutoStandby and Aerize Alerts work side-by-side to allow full control of the Device Wake functionality. With AutoStandby 2.2.0 and above, you can enable and disable functionality directly from the AutoStandby options. You can purchase or preview AutoStandby @ http://www.zaventh.net/

Configuring Filters

It's easy to filter notifications with Aerize Email Alerts. Filtering within Aerize Email Alerts was designed to be simple, yet very powerful. It is setup by choosing one of Only Show If options.

Only Show If: Anyone: Aerize Alerts will popup regardless of who the sender is; any sender will pass through the filter, and you will see a notification for each Email or SMS message you receive. This is effectively turning the filters off.

Only Show If: Sender Is Contact: Aerize Alerts will popup only if the sender is in your contacts; each sender will be looked up by their Email address to see if they exist in the BlackBerry address book. If the sender corresponds to one of the contacts, the notification will be allowed to display. Any sender (Email or SMS) that does not correspond to a contact in the address book will not be shown.

Only Show If: Sender Has Picture: Aerize Alerts will popup only if the sender is in your contacts, **and** has a picture assigned. Each sender address will be matched to a contact; if a contact is not matched, or the contact lacks a picture, the notification will not be shown.

Only Show If: High Importance: Aerize Alerts will popup only if the message has been flagged as high priority.

Options

Changing Aerize Alerts Options

You can configure the way Aerize Alerts works to suit your personal tastes.

1. Navigate to the Aerize Alerts application icon and select it
2. Change the options
3. Save by selecting **Menu > Save**

Enable For:

Controls whether popup alerts will be generated for Emails, SMS, both, or neither.

Show If:

Configures the integrated filtering. See above for **Configuring Filters**.

Button Layout:

Double Stack: The buttons in an Email popup will arrange in a 2 x 2 matrix.
Strip: The buttons in an Email popup will arrange in a single line, if possible.
Bottom: Same as Double Stack, but the buttons will appear at the bottom of the message.
Bottom Stack: The buttons will display at the bottom of the message stacked one upon another.
Stealth: No buttons will be shown; use shortcut keys for functionality.

Body Preview:

Disabled: No body preview will be shown in the popup notification.
Short: The first 160 characters will be shown in a compact manner.
Long: The entire message up to the BlackBerry's default message download limit will be shown.
Real: The original message up to the BlackBerry's default message download limit will be shown,
         without Aerize Alerts formating.

Auto-dismiss:

When auto-dismiss is enabled, Email notifications will automatically hide themselves after the selected duration of time. The Email will still be available to view in the Messages application as normal. Moving the trackball while in a popup alert will extend the timer to allow further reading time. If auto-dismiss is disabled, notifications will remain on screen until manually dismissed.

Font Size:

Controls the size of text used in the application and for alerts.

Display Example Alert:

Use the "**Display Example Alert**" button to preview your settings. If a long or real body preview is used in conjunction with a button configuration that places the buttons at the top, a Top button will exist at the bottom of the popup notification. Clicking on it will bring you back to the top.

Common Questions

Q. How can I disable the on-screen keyboard on the BlackBerry Storm?

A. Please disable compatibility mode. Highlight the Aerize Alerts icon, press **Menu**, and uncheck the **Compatibility** menu item.

Q. Why doesn't Alerts open the correct inbox?

A. Alerts will attempt to open the correct box based on the type of message. This functionality depends on application permissions. See above for configuring **Application Permissions**. If permissions are not set correctly, Alerts will still open the messaging application, but will be unable to navigate to the correct folder for you.

Q. How do I change the picture used for the Email popup?

A. Aerize Alerts automatically uses the contacts picture associated with the Email address. These can be changed as normal in the Address Book application.   Select a contact and then choose **Edit** in the menu.

Q. How do I set an Audio Alarm or Vibration?

A. The device will still play whichever sound you have selected in the active profile for the specified event. These can be modified in **Profiles > Advanced > (select a profile) > Menu > Edit**

Q. Why are popup notifications not being generated?

A. There are a few possibilities.

- Your auto-dismiss value is set too low. This might cause the message to be hidden before you can see it. Try changing the auto-dismiss option to "disabled."
- Your current level of filtering is set too exclusively. If you have "Only show if: Contact has picture" but do not have pictures assigned, or the sender is not in your address book, no notification will be displayed.
- Please also check to see that the correct application permissions are enabled by navigating to **BlackBerry Options > Advanced Options > Applications > Aerize Alerts**, and pressing the menu key, then **Edit Permissions.**
- It may be necessary to restart the device. This can be performed by removing the battery for a moment and then replacing it and allowing the BlackBerry to boot.
- Ensure that Content Protection is disabled. **BlackBerry Options > Security Options > General Settings > Content Protection : Include Address Book - No**

Q. How can I upgrade my device software?

A. Follow the steps bellow:

1. Backup your device information
2. Download and Install the latest OS for your device
   (http://na.blackberry.com/eng/support/downloads/download_sites.jsp)
3. Upgrade your device using the Application Loader from BlackBerry Desktop Manager

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